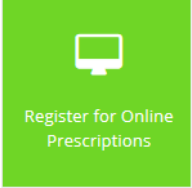




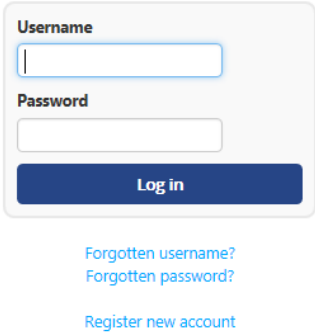



Strathpeffer Medical Practice

Guide to Online Services

Strathpeffer Medical Practice can now offer patients the option of managing their repeat prescriptions online via www.patient-services.co.uk This is a first step for patients to have access to their own medical records, by allowing you to see your repeat medication.

<p>Step 1: Register</p> 	<p>Go to our website www.strathpeffermedicalpractice.co.uk</p> <p>Click on the “Register for Online Prescriptions” button on the right hand side, and complete the online pop-up form.</p>
<p>Step 2: Verification</p> 	<p>Once we have received this we will contact you via telephone for verification.</p> <p>Following this verification you will receive an email from Vision Online Services (Note: for gmail check ‘all mail’).</p>
<p>Step 3: Create Your Login</p> 	<p>Once you have received your email go to www.patient-services.co.uk and select register</p> <p>You will be asked for the Practice ID, Account ID, and Linkage key - all of which can be found in your email.</p> <p>You will be asked to create a username and password. PLEASE NOTE that your username cannot contain a @ symbol (i.e. you cannot use your email address).</p> <p>PLEASE KEEP A NOTE OF THE USERNAME AND PASSWORD YOU HAVE CREATED</p>
<p>Step 4: Log in via Patient Services</p> 	<p>Go to www.patient-services.co.uk</p> <p>Or click on the link via our homepage www.strathpeffermedicalpractice.co.uk</p>

<p>Step 5: Order your Medication</p>  <p>My Prescriptions</p>	<p>Once logged in you will be given two options, please select <u>My Prescriptions</u></p> <ul style="list-style-type: none"> - Select/Tick the item(s) you wish to order from the list - If you would like to request any expired medication or another medication please select the box and you can add in free text in the comments box. - Unavailable repeat medication is medication awaiting a GP to authorise following an annual medication review. If you wish to request please select the option. <p>Once we have received your request you will receive an email confirmation. Progress can also be tracked by logging back in.</p>
<p>My Account</p>  <p>My Account</p>	<p>My account shows you the contact details and information we hold for you.</p> <p>You cannot change this information via the website apart from updating your email or password login. If you move address or change your phone number or name please contact the Surgery.</p>
<p>Forgotten Username and/or password</p> 	<p>If you have forgotten your username or password, please go to the login page and select:</p> <ul style="list-style-type: none"> • Forgotten Username • Forgotten Password <p>This can be found just under the login boxes.</p>
<p>Further Help</p> 	<p>If you are experiencing any login issues or unable to access your account, further guidance can be found on the help section at the bottom left corner of the website, or by contacting the Surgery.</p>